

CONSUMER GRIEVANCES REDRESSAL FORUM

SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 07th day of December' 2024

C.G.No.141/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Smt. K. Reshma (Sarpanch), Polampadu,
Kaligiri (M), Nellore District.

Complainant

AND

1. Dy. Executive Engineer/O/Kaligiri
2. Executive Engineer/O/Atmakur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 05.09.2024 at Kaligiri stating that in the ST Colony in Polampadu Village the existing DTR is overloaded and they are facing low voltage problem and erection of one additional DTR is required.



02. The said complaint was registered as C.G.No.141/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they erected additional 16 KVA single phase DTR and resolved the issue.
03. Heard complainant and respondents through video conferencing. The respondents submit that subsequent to the complaint, they erected additional single phase 16 KVA DTR and resolved the issue which is admitted by the complainant. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of December'2024.

Veena 07/12/24
CHAIRPERSON

Ramachandra Rao
Member (Finance)
07/12/2024

Manoj Kumar
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/i32/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Chetty
07/12/24